



### We can't wait to meet you love!

At Hairsay, we promise to deliver the most elevated experience to our guests with luxurious treatments, products, and tailor our services to meet your specific needs as a unique individual in a comforting ambiance.

We are humbled with the opportunity to serve you and invite you to our family-oriented culture full of positive energy, creativity and teamwork. Our stylists often collaborate as a team to ensure your perfectly crafted look.

Hairsay believes in lifelong learning, with that in mind we continuously motivate and educate ourselves with the latest trends and techniques. Each stylist completes and continues education reflected on their advancement within our structure, which is instrumental in developing our new talent associates from the moment they leave beauty school to diversely skilled stylists, who take great pride in their work, their industry and each other.

Client satisfaction is our number one priority! We are proud of our accomplishments and awards such as being Goldwell Master Colorists and Titanium Level Salon, which has allowed us to rank the best on Long Island by Google, and awarded as best of North Shore by Senator Anna M. Kaplan.

## What to Expect

We welcome all hair types and textures, our pricing is gender- neutral and we approach all services with an equal amount of care and precision.

Services are personalized and the prices quoted below may vary depending on hair length and/or density, amount of time and/or product needed.



#### Welcome Beautiful! Let's get started...

#### Your first visit with us...

Our promise is to make your visit and experience seamless!

At your arrival, you will arrive and be greeted by our friendly Salon Coordinator who will direct you to your stylist who will walk you through a full consultation process. We will plan, not just your first visit, but also a long-term plan to ensure all of your goals are met.

If you're here for color, a formula will be custom blended for you and recorded in our computerized database so that it's always ready and waiting at each visit. We have a wide array of amenities to keep you feeling completely comfortable as your color processes.

Your stylist will create a cut perfect for your face shape, lifestyle, and overall goals. Styling tips and tricks are always shared and extended styling lessons are always available if you want to learn easy DIY updos or fun curling techniques.

We'll wrap up the visit by sharing our recommendations for at-home care and set you up with your next appointment. You can expect a follow-up email within the day to ensure that your experience with us was just as expected and we'll eagerly await your next visit.





## Add-Ons

## Elevate your experience with our indulging treatments

Gloss		tening visits. A glossing overlay will be one brassiness, provide brilliant shine, is. <b>\$40</b>
Kerastase Rituals		
	in-salon treatment. This 1 blend of the most active	ir transformation with our signature I5-minute treatment is a curated ingredients that penetrate each sformation. Treats your hair & for lasting results. \$30

#### **Temptress Shine Treatment**



Think of a shine treatment like the clear top coat of your nail polish! This shine treatment will leave your hair smooth with a glass like shine, not to mention it will add a day or two to your blow out!

Starting at \$30



#### Botanical Repair Treatment



Did you know your hair is composed of three key layers? These layers give hair its structure, color and shine. Botanical Repair targets damage, rebuilds bonds and works to repair three key layers of hair. Scientifically formulated for all hair types and textures, it instantly strengthens and repairs damage so your hair is visibly revived, shinier and naturally full of life. And it's 93% naturally derived. \*

#### Starting at \$25

#### Aveda Remedies



Botanical hair & scalp therapy begins with a scalp treatment & ends with a transformative moisture or repair treatment. Improves dry hair up to 86% with the power of quinoa protein & pomegranate oils. Your hair will feel healthier & look more lustrous.

Starting at	\$20
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Moroccan Oil Masks



Hydrating mask is a high performance rich & creamy deep conditioner infused with antioxidant argan oil. Dramatically improves hair texture, elasticity & shine.

Starting at \$25

#### Prasamana Scalp Treatment



This in salon treatment is like a facial for the scalp and a treat for your hair. Inspired by ancient Ayurvedic wisdom, the treatment cleanses, stimulates and balances the scalp, while leaving hair soft and with natural shine.

Not suitable directly after a color service and must be done before a haircut and/or blowout.

Starting at

\$30



## SALON SERVICE POLICIES

We welcome all hair types and textures; our pricing is gender- neutral and we approach all services with an equal amount of care and precision.

Services are personalized and all the prices may vary depending on hair length and/or density, amount of time and/or product needed.

## CANCELLATIONS

We completely understand that life happens.

In the best consideration of our salon guests along with our team of stylists, We respectfully ask that a minimum of 24 hours' notice is given for any appointment changes or cancellations.

Any "NO-SHOWS" & CANCELLATIONS made less then 24 hours in advance will be charged a fee of 50% of the reserved service. Showing up 15 minutes later to an appointment may result in appointment reschedule or a

service being downsized.

In order to best accommodate the needs of your schedule and the upkeep of your hair, we recommend that you book your next appointment prior to leaving the salon.

## PAYMENTS

A convenience fee of 3% will be applied to all major credit cards accepted.

Personal checks are not accepted and we do not give cash back on credit card charges. Gratuity is not included in our services & cannot be charged on a card.

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## RETURNS

Returns of unopened or defective products are not an issue and we would be happy to swap it out, hair brushes may not be returned due to health and sanitation code.

Products may not be returned after 14 days of purchase.

## RECREATE ARRANGEMENTS

Although we do not give cash refunds, in the case of any dissatisfaction with a service you have received, we are happy to provide to you the opportunity to return to the salon for us to recreate any style or color within 14 days of the original service.

## REWARDS

EARN: 1 POINT per dollar spent on services 2 POINTS per dollar spent on retail 100 POINTS per referral

#### **REDEEM:**

Towards any hair products from our treat tower.

Thank you in advance for your understanding and compliance with our policies!

